

Orbility®

ParkAccess

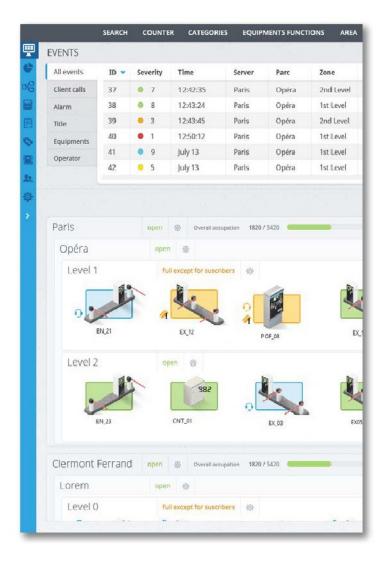
Multipark Web

ParkAccess is the web monitoring application of Multipark Web. Its access via an internet browser offers car park operators quick and intuitive connection to their parking systems.

This equipment is part of the Orbility® Multipark system.

The advantages of Multipark Web

- All menus accessible in less than 3 clicks contributing to an improved efficiency for operators and a faster and easier ownership of the application.
- An interactive event window for a more efficient troubleshooting and a better follow up of problem resolution.
- Synthetic or detailed visualisation modes for a quick change over from centralised supervision to troubleshooting of problems, on a piece of equipment.
- Screen optimisation displaying only the most pertinent information in order to improve readability.
- Less relevant information is accessible in 1 click.
- "Trendy" flat design " developed in cooperation with web designers and ergonomists offering eye comfort to users.
- Centralisation of equipment video streams including IP based cameras, ANPR and equipment display.
- A unique title management window allowing operators to quickly search the history of all types of titles (pass cards, hourly, congress, events tickets...) while attending customers.
- Dynamic and contextual display of guidelines providing fast trouble shooting and reduced staff training.
- A full integration with the existing applications of the Multipark series.
- Easy access to all car parks connected to the same network.





Web browser access

Multipark Web is an application that functions in thin-client mode providing a fast access to both local and distant car park management servers. It is instantly operational and doesn't need the installation of heavy applications on operational workstations to get going.

An inbuilt event window management application

Inbuilt centralized event window application allows for constant monitoring of events and alerts and resolution tracking. Users are alerted in real time about events and alarms for rapid default or error type identification. For added comfort and enhanced flexibility, especially for large scale activity, constant supervision can be displayed on a second screen.

Synthesized or detailed visualization modes of car parks and equipment improve the quality and clarity of information

Only the events requiring immediate attention are displayed in synthesized visualization mode.



Ergonomic, user-friendly equipment management window

Equipment management window allows the operator to address all types of events: customer calls, ticket problems, equipment error or default... General status of equipment is rapidly visible using the dynamic display (e.g. barrier up or down). Customer assistance is reinforced through automatic equipment IP camera visualization and through integrated display of equipment screens in real time. All entry and exit equipment automatically display a photo of the license plate of the present vehicle. This window provides the operator with comprehensive set of controls for remote interventions on all equipment; barrier opening/ closing, validation of season tickets, lost ticket printing, management of special events or specific entry lists...

Instruction and information sharing inherited from the Web

A social network type wall is displayed on the equipment management window; it allows users to share equipment or title related information. Contextual information and instructions help them choose the appropriate solution. Instruction related information fields are filled by users with valid access rights.

Advanced title management window

The advanced title management window allows operators to quickly find the history of all titles (tickets, congresses, pass cards.) and their associated payment means.

Suscriber n°265655 Stuation Name: Mr john Worde Contract 1 An Type: Annual Series 132/2013 Series 132/2014 Series 122/2013 S

This window opens simultaneously with the equipment status display. It systematically fills up with up to date information on titles currently being read by relevant equipment (subject to information being available of course).

Multi-criteria search functions for history management

Multipark Web allows to perform multi-criteria historical searches for all types of titles, operator actions, a wide range of equipment related events and operator driven actions. For an enhanced flexibility it is also possible to save searches for subsequent analysis. Results can be printed and exported in various formats or even sent to a chosen email address.

Web inherited principles

Multipark Web integrates search functions by completion; an interactive wall allows users to exchange information and offers an intuitive and sober design inspired by the « flat design » trend.

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